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30 June 2017

To: All Registered Lift and Escalator Contractors

Dear Sirs,

## **Circular No. 11 / 2017**

## Provision of Spare Parts in the Lift and Escalator Maintenance Industry

This Circular aims at promoting competition and healthy development of the lift and escalator maintenance industry.

In Hong Kong, there are a numbers of lifts and escalators maintained by Registered Lift / Escalator Contractors who are not the original manufacturer of the equipment. From time to time, Registered Lift / Escalator Contractors may have the need to procure spare parts from the original manufacturers in order to carry out maintenance works. In such circumstances, original manufacturers are encouraged to supply the spare parts on reasonable terms, of reasonable quality and in a timely manner.

Attention is also drawn to the Competition Ordinance (Cap. 619), which came into full effect on 14 December 2015. The Competition Ordinance prohibits business conduct which has the object or effect of preventing, restricting or distorting competition in Hong Kong.

Registered Lift/ Escalator Contractors are also reminded to follow the requirements under Clause 5.4.7(b) of the Code of Practice for Lift Works and Escalator Works that when carrying out repair or replacement work, spare parts of at least equivalent material, strength, and design should be used to maintain the lift or the escalator in good design and construction.

If you have enquiries on the Competition Ordinance, you may refer to the website of the Competition Commission (www.compcomm.hk) for further information.

Yours faithfully,

(K.C. CHEUNG)

for Director of Electrical and Mechanical Services